

## PADTEC HOLDING S.A.

### PRESS RELEASE

#### **Padtec announces Premium Services unit in Colombia**

Campinas, June 7, 2024 – Padtec, a leading manufacturer of optical transport systems, announces the launch of a new Premium Services unit in Colombia – the first outside Brazil. The focus of this new line of business, which will be available in Colombia by July 1st, will be to offer a series of specialized services to meet the needs of the telecommunications sector.

“The expansion of the Premium Services unit, which has already been in place in Brazil for many years, marks the beginning of a new chapter in Padtec’s trajectory in Latin America”, says Carlos Raimar Schoeninger, the Company’s CEO and Investor Relations Officer. “With this initiative, Padtec reaffirms its commitment to providing cutting-edge solutions to the market, which facilitates access to high-quality connectivity for everyone”, he adds.

Hernán Yepes, General Manager of Padtec Colombia and the CALA Norte region highlights the importance of the initiative, especially at this time when the most recent quarterly Bulletin of the ICT (Information and Communication Technology) sector, released by the Colombian Ministry of Information Technologies and Communications, highlights important progress in connectivity in Colombia, with an increase of 24.4% in the number of accesses per hundred inhabitants. Furthermore, the average download speed in the country had a significant increase, jumping from 14.5 Mbps to 161.6 Mbps between 2019 and 2023. In that same period, according to the Bulletin, the number of emerging internet providers, with 1,000 to 10,000 subscribers, recorded a growth of 366% in Colombia.

“Connectivity is the engine of socioeconomic development, boosting communication, the global economy, innovation and improving quality of life. Advances in download speeds in Colombia are encouraging, as they reflect ongoing efforts to improve the country’s digital infrastructure, providing access to high-speed connections to a greater number of people, as well as significantly improving the user experience,” highlights Yepes. “The growth in the number of internet providers is another important indicator of these achievements and, by launching the Premium Services unit in Colombia, Padtec reinforces its position as a strategic ally in the operation of these service providers in the region”, he adds.

To this end, Padtec’s new Premium Services unit in Colombia will provide internet providers with access to specialized knowledge, resources, and advanced tools capable of improving their networks’ quality, efficiency and security, ensuring compliance with standards and regulatory issues. The services offered include the diagnosis and calibration of optical networks, specialized outsourcing, advanced training in optical networks and IP/MPLS (Internet Protocol/Multiprotocol Label Switching) networks, NOC (Networking Operations Center) services and network certification.

Padtec has plans to expand this line of business to other countries in Latin America in the future.

#### **Campinas**

Rua Doutor Ricardo Benetton Martins, 1.000  
Parque II do Polo de Alta Tecnologia  
Campinas • SP • CEP 13.086-510

+55 19 2104-9700  
+55 19 2104-9703  
[padtec@padtec.com.br](mailto:padtec@padtec.com.br)



**About Padtec** ([padtec.com](http://padtec.com))

*Padtec is a Brazilian multinational company that strives to bring high-capacity connections to life throughout Brazil, the Americas and around the world. From the small town to the bustling metropolis. For every person, for every type of business. With over 20 years of history, we are honored to work together with our customers to offer services capable of bringing people together. By this collaboration and living and breathing technology, we go where no one else goes. We venture to use our knowledge to design new futures and keep up with a world in constant evolution. This is our way of leveraging connections to create new realities.*

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Rua Doutor Ricardo Benetton Martins, 1.000  
Parque II do Polo de Alta Tecnologia  
Campinas • SP • CEP 13.086-510

+55 19 2104-9700  
+55 19 2104-9703  
[padtec@padtec.com.br](mailto:padtec@padtec.com.br)